



Product	
Supplier	Flooring2
Product Type	Luxury Vinyl
Number	CH2
Name	Timber Choice II

Warranties	
Sheet Vinyl Limited Warranty	15 Year

## SOLE & EXCLUSIVE LIMITED WARRANTY

This warranty is provided by Flooring2 and is extended only to the original home-owner/end-user. Flooring2 warrants that the product, when installed properly using the recommended tools and procedures, shall perform in accordance with the published specifications and be free from manufacturing defects under normal and approved use and maintenance for the duration of applicable warranty period from the date of original installation, as set forth below, and that the product is free of material and obvious visual defects. The product must be visually inspected before installation for visual defects and to verify the product is the correct product purchased.

## DEFECTS WARRANTY

The F2 Limited Warranty means that during the stated warranty period your sheet flooring:

- Will not rip, tear or gouge from normal use
- Will not wear through to lose the design from normal residential use
- Will not permanently indent if the correct floor protectors are used
- Will not permanently scuff from shoe soles, excluding spiked shoes
- Will not contain any manufacturing defects
- Will not discolor from moisture or underlayment panels
- F2 will assist in the repair or replacement of the defective material. New material will be of the same grade, design and color, if available. If unavailable, or discontinued, F2 has the right to select and supply a similar material. You will continue to receive warranty coverage for the remaining period of your warranty after a corrective action was taken on an existing defect. F2 will reimburse reasonable labor costs based on a detailed statement if professional installation was paid for when the original floor was installed. For years 1 and 2, a full reimbursement will be paid. For years 3-5, 50% of reasonable labor costs will be paid; after year 5, there will be no reimbursement for installation

## CLAIMS PROCEDURE

The original residential and commercial purchaser should notify their authorized flooring dealer from which the original purchase was made of any defect no later than 30 days after discovering the defect, but within the same time period of this limited warranty. The original residential or commercial purchaser must present to that authorized flooring dealer the following items for a limited warranty claim to be considered:

- A valid proof of purchase in the form of sales receipt which establishes proof of purchase;
- A detailed description of the problem and/or a photograph/sample that clearly shows the warranty problem.
- Upon receipt of a claim, Flooring2 and its representatives must be granted reasonable access to facilities where the product is used or installed, for inspection and investigation;
- Flooring2, upon inspection and/or investigation, will inform the claimant whether or not any claim is covered and/or to what extent under the warranty;
- If any claim is allowed under the warranty, Flooring2 will notify the reseller of any warranty remedies.

If Flooring2 honors a claim under this limited warranty, it will authorize repair or replacement of the affected area only, along with associated labor costs. Flooring2 will not cover product abuse or product failure due to improper installation.

If professionally installed by a certified laminate installer, the Manufacturer will pay the reasonable labor costs to perform the replacement or repair as necessary.

## WARRANTY PRORATION

Within the first 2 years: If a defect covered by this warranty is found and reported to the merchant from which the floor was purchased within two years of purchase, Flooring2 will supply new flooring material of similar color, pattern and quality to replace the defective area. Flooring2 will also pay 100 percent of reasonable labor costs if professional installation was paid for when the floor was originally installed.

Within the first 3 years: If a defect covered by this warranty is found and reported to the merchant from which the floor was purchased within two years of purchase, Flooring2 will supply new flooring material of similar color, pattern and quality to replace the defective area. Flooring2 will also pay 50 percent of reasonable labor costs if professional installation was paid for when the floor was originally installed.

After 3 years: If a defect covered by this warranty is found and reported to the merchant from which the floor was purchased within two

years of purchase, Flooring2 will supply new flooring material of similar color, pattern and quality to replace the defective area. Flooring2 will not pay any labor costs.

## **LIMITATIONS AND EXCLUSIONS**

- Loss of gloss or build-up of dulling film due to lack of or improper maintenance. Dulling over time can be restored using recommended floor polishes
- Damage resulting from failure to follow care instructions (i.e. scuffs, scratches, cuts)
- Staining (i.e. tracked-in dyes from carpet, fertilizers)
- Severe accidents (i.e. burns, flooding, fires)
- Abuse (i.e. dragging heavy objects across the floor without proper protection)
- Fading or discoloration from heat or sunlight
- Damage caused by vacuum beater bar, caster wheels, and cutting from sharp objects
- Damage caused by animals (domestic or other)
- Any damage caused to floors that were not graded as regular goods
- Any damage caused by the floor being installed in a non-household or commercial environment
- Construction and installation-related damage is not covered by this warranty